1. How do you access Yammer in Yammer Web 2020?
   1. Through the Yammer desktop application
   2. Using a company email address and accessing via Office 365
   3. By downloading the Yammer app on a mobile device
   4. Via a direct link in an email

Correct Answer: b) Using a company email address and accessing via Office 365

1. What can be customized in your Yammer profile?
   1. Your network and group memberships
   2. Interests, expertise, work history, profile picture, and birthday
   3. The layout of the Yammer feed
   4. The design of the Yammer interface

Correct Answer: b) Interests, expertise, work history, profile picture, and birthday

1. How do you navigate between different versions of Yammer?
   1. By changing settings in the Profile menu
   2. Using a toggle switch between the new and classic versions
   3. By installing different versions of the application
   4. The version cannot be changed

Correct Answer: b) Using a toggle switch between the new and classic versions

1. What is the purpose of the Yammer inbox?
   1. To organize, read, and reply to messages
   2. To store files and documents
   3. To customize user settings
   4. To manage group memberships

Correct Answer: a) To organize, read, and reply to messages

1. How do you send a private message in Yammer?
   1. Through the main feed
   2. Using the New Private Message button
   3. By tagging a user in a public post
   4. Via the Files tab

Correct Answer: b) Using the New Private Message button

1. What feature is used to manage and organize messages in Yammer?
   1. The Communities tab
   2. The Files directory
   3. The inbox management tools
   4. The profile settings

Correct Answer: c) The inbox management tools

1. How can you reply to messages in Yammer?
   1. By creating a new post in the feed
   2. Using the Comment button beneath a message
   3. Through the Yammer desktop application only
   4. By sending an email

Correct Answer: b) Using the Comment button beneath a message

1. What is a method for marking messages as read or unread in Yammer?
   1. Through the Office 365 settings
   2. Using a checkmark icon in the inbox
   3. By opening each message individually
   4. This feature is not available in Yammer

Correct Answer: b) Using a checkmark icon in the inbox

1. How do you update your Yammer profile?
   1. By emailing the Yammer support team
   2. Using the Edit settings link in the Settings panel
   3. Through the Communities tab
   4. Profile updates are not permitted

Correct Answer: b) Using the Edit settings link in the Settings panel

1. What is the function of the app launcher in Yammer Web 2020?
   1. To close the Yammer application
   2. To navigate to other Office applications
   3. To change language settings
   4. For editing user profiles

Correct Answer: b) To navigate to other Office applications